



PRODUCT WARRANTY

Subject to the terms, conditions and exceptions set forth herein, CABLExpress® products carry a limited lifetime warranty on parts and labor. CABLExpress warrants to the original End User purchaser that its CABLExpress products, with the exception of CABLExpress EXP Series® Solution products, will be materially free from defects under normal use and service for as long as the original End User owns the product, or for five (5) years after CABLExpress discontinues such product, whichever is sooner. CABLExpress EXP Series Solution products carry a five (5) year warranty on parts and labor. CABLExpress warrants to the original End User purchaser that its CABLExpress EXP Series Solution products will be materially free from defects under normal use and service for a period of five (5) years from the original ship date, or one (1) year after CABLExpress discontinues such product, whichever is sooner.

This warranty does not cover defects or damages due to ordinary maintenance, normal wear and tear, scratches, customer damage to fiber connections, improper use, accidental damage, neglect, misuse, abuse, incorrect installation, unauthorized repair, alterations, or modifications, failure of or surges in electric power, conditions caused by abnormal temperature and/or humidity control, vandalism, negligence in transit or handling, acts of nature, or any other acts or causes beyond CABLExpress's reasonable control.

The warranty period for CABLExpress products commences on the day of shipment. If products under warranty are claimed to be defective, please notify CABLExpress's Warranty Entitlement Group at (800) 913-9465 or 2400@cxtec.com, provide test results of product performed post installation, and request a return material authorization (RMA) to return the products.

Exclusions from warranty:

- Lack of proper inspection or maintenance or failure to provide a suitable operating environment.
- Integration of third party manufactured passive optical product, in direct mating/connection with any Skinny-Trunk® Solution Product.
- Accidental damage, misuse, abuse, neglect or unauthorized access of the Product or of any system of which the warranted Product is a part of.
- Mishandling during installation of the Product.

Upon receipt of the products, CABLExpress, at its sole discretion, will either choose to repair the products, supply a replacement, or credit the customer's account. Any replaced or repaired product will continue to be warranted under the original warranty period. All products returned to CABLExpress must be packaged in packing materials that afford the same degree of protection from damage and electrical discharge as the original packaging materials. Removal of security seals will VOID this warranty.

THE FOREGOING WARRANTY AND END USER'S REMEDIES WITH RESPECT THERETO, ARE EXCLUSIVE AND EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, LIABILITIES, REMEDIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL CABLEXPRESS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF DATA, PROFITS, OR REVENUE) ARISING FROM ANY CAUSE WHATSOEVER, WHETHER CLAIMED BY REASON OF BREACH OF WARRANTY OR OTHERWISE, EVEN IF CABLEXPRESS HAS BEEN INFORMED OF THE POSSIBILITY THEREOF.

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